

BROOKLYN UNION
RESIDENTIAL REDUCED RATE
BILL MESSAGES

A

Applicants bill message (after coding, before first discounted bill is issued) - "Welcome Message"

We have received and processed your application for the Residential Reduced Rate program. Your next bill will reflect the reduced rate.

B

Applicant's bill message (first discounted bill issued)

This bill reflects your new Residential Reduced Rate. This discount rate will remain in effect for one year. You will receive a notice on your bill in approximately 10 months asking you to renew your enrollment. If you move or close your account during the year, you must reapply for this reduced rate.

C

Categorically eligible bill message (first discounted bill issued)

Effective October 1, 1994 Brooklyn Union began a Residential Reduced Rate for income eligible households. Our records indicate your participation in one of the income eligible programs. As a result, we have automatically enrolled you in this program. You will not have to fill out an application for this reduced rate as long as you continue to receive benefits from one of the income eligible programs. If you would like more information about this discount please call us at (718) 403-6409.

D

Bill message will appear on each subsequent bill until time of renewal.

Your account is billed on our discount Residential Reduced Rate.

E

Important notice!!!! For renewal

Your account is due for it's annual renewal of the Residential Reduced Rate program. Please complete the attached renewal application and return it immediately to Brooklyn Union. If we do not receive a renewal application within 30 days, your account will be dropped from the Residential Reduced Rate program.

F

Important notice!!! Cancellation of your Residential Reduced Rate

For the past year, you have been enrolled in the Residential Reduced Rate program and have been receiving a discount on the Basic Service Charge for your account. Since we have not received the eligibility information requested, you can not be recertified and will no longer receive the discount. If you would like to reapply for this program, you must call (718) 643-4050 and request another application.

G

Important notice!!! For Renewal Categorically Eligible

Your account has been billed on the Residential Reduced Rate for the last year as a result of your participation in an income eligible program. We are unable to verify your continuing eligibility for this reduced rate. If you are still receiving benefits from one of the income eligible programs, you must complete an application for the Residential Reduced Rate. Please call Brooklyn Union at (718) 643-4050 to request an application.